

OUTBOARD MOTOR

WARRANTY INFORMATION



INTRODUCTION

Thank you for your purchase of a Suzuki outboard motor. Suzuki makes some of the finest products in the world, and we back our products with a warranty that we intend to be clear and fair, and supports you and your Suzuki.

The Warranty Information booklet describes which conditions are covered by the warranty, and which conditions are not.

If you have read this booklet and still have a question, ask your dealer's Service Manager, or Dealer Principal. If they cannot answer your question, please contact Suzuki Canada Inc. using the information contained in this booklet.

To keep your Suzuki running at peak performance and maintain the full benefits of your warranty, always use Suzuki Genuine Parts and Accessories and have your outboard motor serviced at an authorized Suzuki dealer. Welcome to the Suzuki family. We hope that you enjoy every minute you spend with your new Suzuki outboard motor.

Model: _____
Serial Number: _____
Delivery Date: _____
Dealer Name: _____
Address: _____
Phone Number: _____

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CUSTOMER SATISFACTION

Your loyalty and goodwill are very important to your Suzuki Dealer and to us. Should a question or problem arise concerning warranty or service, please contact the owner of your Suzuki Canada Dealership directly. The owner of the dealership is in the best position to assist at the dealer level. Your nearest Suzuki Canada Dealer can be located by visiting our website at www.suzuki.ca.

Should you have any further questions after having spoken to the dealership owner, please contact:

SUZUKI CANADA INC.

Tel: 1-866-828-7252

Email: customerservice@suzuki.ca

Be sure to supply the following information whenever contacting Suzuki:

1. Your name, address and telephone number
2. Model of outboard motor
3. Serial number
4. Date of purchase
5. Name and location of your dealer
6. Details of the matter you wish to discuss

SUZUKI OUTBOARD MOTOR WARRANTY

Suzuki Canada Inc. (hereafter called “Suzuki Canada”) offers the following Limited Warranty and Emission Control System Limited Warranty on each new Suzuki brand outboard motor, imported and distributed by Suzuki Canada or distributed as part of an authorized Suzuki Canada boat package, prepared and sold in Canada by an authorized Suzuki Canada marine dealer and which is registered and normally operated in Canada.

SUZUKI CANADA LIMITED WARRANTY

PLEASURE USE: The warranty period is 36 months from the date of sale or date of first use, whichever comes first.

CAMP/RESORT* & GOVERNMENT USE: The warranty period is 36 months from the date of sale or date of first use, whichever comes first.

COMMERCIAL USE:** The warranty period is 12 months from the date of sale or date of first use, whichever comes first.

SUZUKI GENUINE RIGGING ACCESSORIES: The warranty period for all Suzuki Genuine rigging accessories installed prior to the new outboard motor being placed into service is 12 months from the date of sale or date of first use, whichever comes first.

* Camp/Resort - Refers to a business that owns and operates a fleet of vessels in conjunction with lodging facilities.

** Commercial - Refers to the business use of an outboard engine in a way intended to generate revenue.

SUZUKI CANADA EMISSION CONTROL SYSTEM LIMITED WARRANTY

THE FOLLOWING WARRANTY APPLIES TO SUZUKI OUTBOARD MOTORS ORIGINALLY SOLD IN CANADA BY A SUZUKI CANADA DEALER.

Suzuki Canada warrants that Suzuki outboard motors are designed, built and equipped to conform with all federal emission standards applicable at the time of manufacture and that the outboard motor is free from defects in materials and workmanship which could cause it to fail to conform with these standards during the emission control warranty period.

For the components listed under PARTS COVERED, any authorized Suzuki Canada Dealer will, at no cost to you for parts or labour, make the necessary diagnosis and repairs to ensure that the Suzuki outboard motor complies with all applicable federal emission standards.

WARRANTY PERIOD: The emission components limited warranty period for this Suzuki outboard motor begins from the date of sale or date of first use, whichever comes first, and continues for the periods indicated below:

Evaporative emission components	2 years
Engine emission components	3 years or 200 hours whichever comes first

PARTS COVERED: Listed below are the emission-related components which, if originally equipped on your Suzuki outboard motor, are covered by the Emission Control System Limited Warranty. Some of the parts listed below may require scheduled maintenance and are warranted up to the replacement interval. Please refer to the maintenance schedule section in your owner's manual for detailed information.

FUEL SYSTEM

- Carburetor(s) and internal parts
- Fuel Injector Assembly
- Vapour Separator
- Pressure Regulator
- Fuel Delivery Pipe(s)
- Throttle Body
- Throttle Sensor
- Boost Sensor
- Inlet Temperature Sensor
- Atmospheric Pressure Sensor
- Cylinder Wall Temperature Sensor

IGNITION SYSTEM

- Spark Plug(s)
- Spark Plug Cap(s)
- Magneto
- CDI (Capacitor Discharge Ignition) Unit
- Engine Control Unit (ECU)
- Ignition Coil
- Pulser Coil

AIR INDUCTION SYSTEM

- Silencer Assembly

MISCELLANEOUS

- Breather
- Emission-Related Hose, Clamps and Sealing Gaskets

TERM FOR DEMONSTRATORS

The applicable warranty period begins on the first day the outboard motor is put into service by the Dealer as a demonstrator. Any remaining portion of the warranty period on demonstrator units may be transferred to a subsequent owner subject to the terms listed under "Warranty period".

SUZUKI CANADA'S WARRANTY OBLIGATION

If any defect should be found in this outboard motor within the applicable warranty period stipulated above, Suzuki Canada's only obligation is to have the part shown to be defective repaired or replaced, at Suzuki Canada's option, with a new part or the equivalent, without charge for parts and labour, at an Authorized Suzuki Canada Dealer when Suzuki Canada acknowledges that such defect is attributable to faulty material or workmanship at the time of manufacture. All parts replaced under this limited warranty become the property of Suzuki Canada. The owner is responsible for any repairs or replacements which are not covered by this limited warranty.

Suzuki reserves the right to make improvements to, and/or change the design of any model at any time without obligation to make the same improvements or changes to models previously sold.

EXCLUSIONS - ITEMS NOT COVERED BY WARRANTY

The Limited Warranty and the Emission Control System Limited Warranty does NOT cover:

- a) any outboard motor not imported or originally distributed by Suzuki Canada or supplied as part of an authorized Suzuki Canada boat package;
- b) any outboard motor which has been used for competition or racing;
- c) failure caused as the result of use of non Suzuki Genuine Parts;
- d) failure as a result of improper repairs performed by a person that is not an authorized servicing Suzuki dealer;
- e) any repairs or replacements required as a result of misuse, extreme use, negligence, abnormal or insufficient care;
- f) conditions resulting from improper selection of octane rating or poor fuel quality such as water contamination or abnormal concentrations of alcohol or other substances;

- g) conditions resulting from improper selection of lubricants such as low quality oil or non-marine grade lubricants and greases;
- h) conditions resulting from customer-applied chemical treatments such as fuel and/or oil additives;
- i) spark plug fouling due to improper operation;
- j) the replacement of normal wear parts necessitated due to wear or deterioration beyond serviceable limits, or replacement as may be required in the performance of recommended periodic maintenance, including without limitation, all rubber parts (except oil seals), spark plugs, propeller bushings, shear pins, impellers, zinc anodes, brushes, starter ropes, cables, fuses, filters, fluids and lubricants. The above listed parts are, however, warranted against manufacturing defects during the term of the warranty;
- k) any repairs or replacements required as a result of modifications, alterations, tampering with the original factory settings, vandalism, fire, accident, theft, impact or collision and abnormal use;
- l) damage resulting from the failure to operate the outboard motor in accordance with the operating instructions in the Suzuki Owner's Manual;
- m) any repairs or replacements required as a result of the outboard motor not having received, during the warranty term, the service inspections prescribed in the Suzuki Owner's Manual;
- n) any repairs required as a result of improper assembly, disassembly, adjustments or repair;
- o) any damage resulting from improper application (e.g. outboard motor size not appropriate for the size or horsepower rating of boat), installation or rigging;
- p) normal operational noises or vibrations which are not caused by a defect in material or workmanship;
- q) damage caused by lack of proper use, maintenance or storage;

- r) consequential damages, including but not limited to, loss of time, inconvenience, loss of use of the outboard motor, the expense of returning the outboard motor for warranty repairs, towing charges, “haul out” fees, lost business revenue or profits, alternate motor or boat rentals, overnight expenses, telephone calls, meal or lodging expenses, etc;
- s) diagnosis and inspection charges that do not result in warranty-eligible services being performed;
- t) damage caused by modifications that would change the original specifications including, without limitation, modifications of any emission-related parts such as carburetor(s), fuel injection system components, the engine control module, air suction system components, the catalytic converter (if equipped), fuel permeation control system components (such as the fuel tank, fuel hoses, and vapour hoses), etc.

LIMITED LIABILITY/ENTIRE WRITTEN WARRANTY

No Authorized Suzuki Canada Dealer or agent or employee is authorized to extend or enlarge this warranty on behalf of Suzuki Canada by any written or verbal representation or warranty and if made, such representation or warranty shall not be enforceable against Suzuki Canada or any other person.

To the full extent permitted by law, the foregoing warranty is the only and the entire warranty given by Suzuki Canada for the outboard motor and is in lieu of and excludes all other representations, warranties or conditions, express or implied.

DISCLAIMER OF LIABILITY

Except to the extent provided in this limited warranty, Suzuki Canada shall not be liable in contract, tort or otherwise for any direct, indirect, economic, commercial, incidental, consequential or special loss or damage or expense or claim howsoever caused, arising in connection with the sale, use, loss of use, performance or non-performance of the outboard motor (including, without limitation, haul-out, launch, towing expenses, storage charges and liability in respect to any other person).

Suzuki Canada reserves the right to deny warranty coverage if the outboard motor has not been properly maintained. Warranty claims will not be denied, however, solely because of the lack of receipts indicating that maintenance was performed or for your failure to perform required maintenance not related to the emission control system.

If you have any questions regarding your warranty rights and responsibilities you should contact your nearest Authorized Suzuki Canada Dealer.

NOTICE TO CONSUMERS

The terms contained in this limited warranty are not intended to limit, modify, take away from, disclaim or exclude any warranty which by law cannot be limited, disclaimed or excluded. To the extent that any applicable law prohibits any term contained in this warranty, such term shall be considered severable and deemed to be deleted from this warranty.

QUALIFICATION FOR WARRANTY

To qualify for this limited warranty the outboard motor must be distributed by Suzuki Canada, removed from its shipping container and prepared or supplied as part of an authorized Suzuki Canada boat package, serviced and delivered by an Authorized Suzuki Canada Dealer and principally operated in Canada.

OWNER'S WARRANTY RESPONSIBILITIES

It is the responsibility of each owner to:

- (a) ensure, at his/her own expense, that the outboard motor has the maintenance service inspections specified in the owner's manual conducted by an Authorized Suzuki Canada Dealer and;
- (b) maintain adequate proof that such service inspections have been conducted by retaining repair order copies.

Please request your Authorized Suzuki Canada Dealer to update the "Service Record" pages of this Outboard Motor Warranty Booklet at the time each service inspection is performed.

USE OF SUZUKI GENUINE PARTS

Your Suzuki outboard motor was designed, manufactured and tested using Suzuki Genuine Parts. Suzuki Genuine replacement parts are designed to fit your outboard motor's exact specifications. Therefore, to maintain the full benefits of your warranty, only use Suzuki Genuine Parts for maintenance, replacement or repair.

OBTAINING WARRANTY SERVICE

To obtain warranty service, take your Suzuki outboard motor to your nearest Authorized Suzuki Canada Marine Dealer. Bring your copy of the Sales Registration Form or other documentation indicating the date of purchase, such as your sales receipt. The Authorized Suzuki Canada Dealer will perform the necessary repairs or adjustments within a reasonable amount of time and furnish you with a copy of the repair order. (All parts replaced under this warranty become the property of Suzuki Canada.)

SERVICE RECORD

TO MAINTAIN THE FULL BENEFITS OF YOUR WARRANTY, THIS SERVICE RECORD MUST BE STAMPED BY THE SERVICING AUTHORIZED SUZUKI DEALER AT EACH APPROPRIATE SERVICE AS SPECIFIED IN THE SUZUKI OWNER'S MANUAL.

MODEL:	SERIAL NUMBER:
1st SERVICE DATE _____ HOURS _____ <p style="text-align: center; opacity: 0.5; font-size: 2em;">DEALER STAMP</p>	
2nd SERVICE DATE _____ HOURS _____ <p style="text-align: center; opacity: 0.5; font-size: 2em;">DEALER STAMP</p>	
3rd SERVICE DATE _____ HOURS _____ <p style="text-align: center; opacity: 0.5; font-size: 2em;">DEALER STAMP</p>	

4th SERVICE

DATE _____

HOURS _____

DEALER STAMP

5th SERVICE

DATE _____

HOURS _____

DEALER STAMP

6th SERVICE

DATE _____

HOURS _____

DEALER STAMP

7th SERVICE

DATE _____

HOURS _____

DEALER STAMP

8th SERVICE

DATE _____

HOURS _____

DEALER STAMP

9th SERVICE

DATE _____

HOURS _____

DEALER STAMP

10th SERVICE

DATE _____

HOURS _____

DEALER STAMP

11th SERVICE

DATE _____

HOURS _____

DEALER STAMP

OWNER CHANGE INFORMATION

It is very important that Suzuki Canada keep up-to-date records for all Suzuki outboard motors. Please notify Suzuki Canada of any changes in owner or address information within 48 hours.

Visit the Suzuki Canada website at www.suzuki.ca and forward the necessary Owner Change Information via the webmail communication portal available on the site or send an email to customerservice@suzuki.ca.

Required New Owner Information

Model _____

Serial No. _____

Date of Transfer _____

Owner Name _____

Street Address _____

City, Province _____

Postal Code _____

Phone Number _____

Email Address (optional) _____