

MOTORCYCLE & ALL TERRAIN VEHICLE

WARRANTY INFORMATION



INTRODUCTION

Thank you for your purchase of a Suzuki motorcycle or all terrain vehicle. Suzuki makes some of the finest vehicles in the world, and we back our products with a warranty that we intend to be clear and fair, and supports you and your Suzuki vehicle.

The Warranty Information booklet describes which conditions are covered by the vehicle warranty, and which conditions are not.

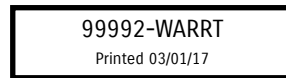
If you have read this booklet and still have a question, ask your dealer's Service Manager, or Dealer Principal. If they cannot answer your question, please contact Suzuki Canada Inc. using the information contained in this booklet.

To keep your Suzuki running at peak performance and maintain the full benefits of your warranty, always use Suzuki Genuine Parts and Accessories and have your vehicle serviced at an authorized Suzuki dealer. Welcome to the Suzuki family. We hope that you enjoy every minute you spend with your new Suzuki vehicle.

Year/model: _____
Serial Number: _____
Delivery Date: _____
Dealer Name: _____
Address: _____
Phone Number: _____

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CUSTOMER SATISFACTION

Suzuki Canada and Suzuki Dealers are committed to ensuring your satisfaction with your Suzuki vehicle.

The goodwill and loyalty resulting from your satisfaction in your motorcycle or ATV and the services provided by Suzuki Dealers are important to Suzuki Canada and your Dealer.

Should a question or problem arise concerning service or warranty which cannot be resolved with Dealer management, please contact the owner of your Suzuki Canada dealership directly. The owner of the dealership is in the best position to quickly resolve your problem.

Should you need to locate your nearest Suzuki Canada Dealer please visit our website at www.suzuki.ca. Should you have any further questions after having spoken to the dealership owner, please contact:

SUZUKI CANADA INC.

Tel: 1-866-828-7252

Email: customerservice@suzuki.ca

Be sure to supply the following information whenever contacting Suzuki Canada.

1. Your name, address, and telephone number
2. Year and model of motorcycle or ATV
3. Vehicle Identification Number (VIN)
4. Date of sale
5. Current odometer reading
6. Name and location of your Dealer
7. Details of the matter you wish to discuss

SUZUKI MOTORCYCLE/ATV WARRANTY

Suzuki Canada Inc. (hereinafter called “Suzuki Canada”) offers the following Limited Warranty and Emission Control System Limited Warranty on each new Suzuki brand motorcycle or ATV (hereinafter called “Vehicle”), imported and distributed by Suzuki Canada, prepared and sold in Canada by an authorized Suzuki Canada motorcycle and/or ATV dealer and which is registered and normally operated in Canada.

SUZUKI CANADA LIMITED WARRANTY

Suzuki Canada warrants that, under normal use and maintenance, each new Vehicle will be free from defects in material and workmanship during the applicable term of the warranty coverage set out below, SUBJECT TO THE FOLLOWING TERMS, CONDITIONS, LIMITATIONS AND EXCLUSIONS:

- (a) for all Vehicles except those listed in paragraphs (b) and (d) the term of the warranty coverage shall be 12 months from the date of sale or date of first use, whichever comes first;
- (b) for all non-street legal motorcycle models which are defined as those models including but not limited to off road DR-Z/RMX models and all models not equipped with a speedometer, the term of the warranty coverage shall be 6 months from the date of sale or date of first use, whichever comes first;
- (c) for all Suzuki Genuine Accessories installed by a Suzuki dealer prior to the new Vehicle being placed into service, the term of the warranty coverage shall be 12 months from the date of sale or date of first use, whichever comes first;
- (d) all RM/RM-Z competition models are NOT warranted under the Suzuki Canada Warranty.

SUZUKI CANADA EMISSION CONTROL SYSTEM LIMITED WARRANTY

On-Road Motorcycles: Suzuki Canada warrants to the first and each subsequent purchaser of each Suzuki On-Road Motorcycle sold in Canada that was manufactured on or after January 1, 2004, that includes as standard equipment, a headlight, taillight and stoplight, that it was designed, built and equipped to conform to all federal emission standards applicable at the time of manufacture and is free from defects in material and workmanship which could cause it not to meet these standards for the applicable warranty period shown below.

Class I	50cc ~ 169cc	5 years or 12,000 km from the date of sale or date of first use, whichever comes first
Class II	170cc ~ 279cc	5 years or 18,000 km from the date of sale or date of first use, whichever comes first
Class III	280cc and larger	5 years or 30,000 km from the date of sale or date of first use, whichever comes first

Off-Road Motorcycles: Suzuki Canada warrants to the first and each subsequent purchaser of each new 2012 and subsequent model year Suzuki Off-Road Motorcycle, that the Off-Road Motorcycle is designed, built and equipped to conform to all applicable federal emissions standards at the time of manufacture and is free from defects in material and workmanship which could cause the Vehicle to fail to conform with the standards for the applicable warranty period shown below.

70cc or less	30 months or 2,500 km from the date of sale or date of first use, whichever comes first
Greater than 70cc	30 months or 5,000 km from the date of sale or date of first use, whichever comes first

All Terrain Vehicle: Suzuki Canada warrants to the first and each subsequent purchaser of each new 2012 and subsequent model year Suzuki ATV, that the ATV is designed, built and equipped to conform to all applicable federal emissions standards applicable at the time of manufacture and is free from defects in material and workmanship which could cause the Vehicle to fail to conform with the standards for the applicable warranty period shown below.

Less than 100cc	30 months, 250 hours of engine operation or 2,500 km from the date of sale or date of first use, whichever comes first
100cc and larger	30 months, 500 hours of engine operation or 5,000 km from the date of sale or date of first use, whichever comes first

TERM FOR DEMONSTRATORS

For a Vehicle which is used by an authorized Suzuki Canada motorcycle and/or ATV dealer as a demonstrator, the applicable term of the Limited Warranty and Emission Control System Limited Warranty begins on the first day the Vehicle is used as a demonstrator. Any remaining portion of the term of each such warranty on a demonstrator Vehicle may be transferred to a subsequent retail purchaser subject to the terms, conditions, limitations and exclusions contained in this limited warranty.

SUZUKI CANADA'S WARRANTY OBLIGATION

If any defect should be found in this Vehicle within the applicable Limited Warranty term or the Emission Control System Limited Warranty term, Suzuki Canada's only obligation is to have the part shown to be defective repaired or replaced, at Suzuki Canada's option, with a new part or the equivalent without charge for parts and labour, at an authorized Suzuki Canada motorcycle and/or ATV dealer when Suzuki Canada acknowledges that such defect is attributable to faulty material or workmanship at the time of manufacture. All parts replaced under this limited warranty become the property of Suzuki Canada. The owner is responsible for any repairs or replacements which are not covered by this limited warranty.

Suzuki Canada reserves the right to add improvements to, and/or change the design of any model at any time without obligation to make the same improvements or changes to models previously sold.

EXCLUSIONS - ITEMS NOT COVERED BY WARRANTY

The Limited Warranty and the Emission Control System Limited Warranty does NOT cover:

- (a) normal maintenance services, including, without limitation, oil changes and adjustments to carburetor, oil pump, brakes, wheel spokes, clutch and/or valve clearance;
- (b) the replacement of normal wear parts necessitated due to wear or deterioration beyond serviceable limits, or replacement as may be required in the performance of recommended periodic maintenance of the vehicle, including without limitation, all rubber parts (except oil seals), spark plugs, gaskets, light bulbs, fuses, tires, tubes, brake linings, clutch plates, sprockets, chains, drive belts, cables, hoses, tappet shims, filters, fluids, and hardware. The above listed parts are, however, warranted against manufacturing defects during the term of the warranty;
- (c) failure caused as the result of use of non Suzuki Genuine Parts;

- (d) failure as a result of improper repairs performed by a person that is not an authorized servicing Suzuki dealer;
 - (e) any Vehicle which has been used for competition, racing or rental;
 - (f) any repairs or replacements required as a result of accident or collision;
 - (g) any repairs or replacements required as a result of misuse, negligence, abnormal or insufficient care, including, without limitation, piston seizure, or bent or broken valves;
 - (h) damage resulting from the failure to operate the Vehicle in accordance with the operating instructions in the Suzuki Owner's Manual;
 - (i) any repairs or replacements required as a result of the Vehicle not having received, during the warranty term, the service inspections prescribed in the Suzuki Owner's Manual;
 - (j) any repairs required as a result of improper assembly, disassembly, adjustments or repair;
 - (k) any Vehicle which has been used for purposes other than what it was designed for (i.e. Vehicle designed for "on the road use" used as "off road Vehicle");
 - (l) damage caused by modifications that would change the original vehicle specifications including, without limitation, modifications of any emission-related parts such as carburetor(s), fuel injection system components, the engine control module, air suction system components, the catalytic converter (if equipped), fuel permeation control system components (such as the fuel tank, fuel hoses, and vapour hoses), etc.;
- In addition, the Emission Control System Limited Warranty does NOT cover any Vehicle on which the odometer has been changed so that the actual kilometrage cannot be readily determined.
- (m) any Suzuki Genuine Accessories which are covered by their own manufacturers warranty (i.e. winch).

LIMITED LIABILITY/ENTIRE WRITTEN WARRANTY

No authorized Suzuki Canada motorcycle and/or ATV dealer or agent or employee is authorized to extend or enlarge this warranty on behalf of Suzuki Canada by any written or verbal representation or warranty and if made, such representation or warranty shall not be enforceable against Suzuki Canada or any other person.

To the full extent permitted by law, the foregoing warranty is the only and the entire warranty given by Suzuki Canada for the Vehicle and is in lieu of and excludes all other representations, warranties or conditions, express or implied.

DISCLAIMER OF LIABILITY

Except to the extent provided in this limited warranty, Suzuki Canada shall not be liable in contract, tort or otherwise for any direct, indirect, economic, commercial, incidental, consequential or special loss or damage or expense or claim howsoever caused, arising in connection with the sale, use, loss of use, performance or non-performance of the Vehicle (including, without limitation, Vehicle towing expenses and liability in respect to any other person).

NOTICE TO CONSUMERS

The terms contained in this limited warranty are not intended to limit, modify, take away from, disclaim or exclude any warranty which by law cannot be limited, disclaimed or excluded. To the extent that any applicable law prohibits any term contained in this warranty, such term shall be considered severable and deemed to be deleted from this warranty.

QUALIFICATION FOR WARRANTY

To qualify for this limited warranty the Vehicle must be imported by Suzuki Canada, removed from its shipping container, assembled, serviced and delivered by an authorized Suzuki Canada motorcycle and/or ATV dealer, and principally operated in Canada.

OWNER'S WARRANTY RESPONSIBILITIES

It is the responsibility of each owner to:

- (a) ensure, at his/her own expense, that the Vehicle has the maintenance service inspections specified in the owner's manual conducted by an authorized Suzuki Canada motorcycle and/or ATV dealer and;
- (b) maintain adequate proof that such service inspections have been conducted by retaining repair order copies. Please request your authorized Suzuki Canada motorcycle and/or ATV dealer to update the "Vehicle Service Record" pages of this Warranty Booklet at the time each service inspection is performed.

USE OF SUZUKI GENUINE PARTS

Your Suzuki vehicle was designed, manufactured and tested using Suzuki Genuine Parts. Suzuki Genuine replacement parts are designed to fit your vehicle's exact specifications. Therefore, to maintain the full benefits of your warranty, only use Suzuki Genuine Parts for maintenance, replacement or repair.

TO OBTAIN WARRANTY SERVICE

To obtain warranty service the Vehicle must be presented, at the owner's expense, to an authorized Suzuki Canada motorcycle and/or ATV dealer.

VEHICLE SERVICE RECORD

TO MAINTAIN THE FULL BENEFITS OF YOUR WARRANTY, THIS SERVICE RECORD MUST BE STAMPED BY THE SERVICING AUTHORIZED SUZUKI DEALER AT EACH APPROPRIATE SERVICE AS SPECIFIED IN THE SUZUKI OWNER'S MANUAL.

MODEL:	SERIAL NUMBER:
1st SERVICE DATE _____ MILEAGE _____ DEALER STAMP	
2nd SERVICE DATE _____ MILEAGE _____ DEALER STAMP	
3rd SERVICE DATE _____ MILEAGE _____ DEALER STAMP	

4th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

5th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

6th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

7th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

8th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

9th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

10th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

11th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

12th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

13th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

14th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

15th SERVICE

DATE _____

MILEAGE _____

DEALER STAMP

OWNER CHANGE INFORMATION

It is very important that Suzuki Canada keep up-to-date records for all Suzuki Vehicle models. Please notify Suzuki Canada of any changes in owner or address information within 48 hours.

Visit the Suzuki Canada website at www.suzuki.ca and forward the necessary Owner Change Information via the webmail communication portal available on the site or send an email to customerservice@suzuki.ca.

Required New Owner Information

Model _____

VIN _____

Date of Transfer _____

Owner Name _____

Street Address _____

City, Province _____

Postal Code _____

Phone Number _____

Email Address (optional) _____